



Information Technology Audit Checklist

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IT Governance & Strategy

- ☐ IT governance framework established
- ☐ IT strategy aligned with business
- ☐ Steering committee active
- ☐ Policies and standards current
- ☐ Roles/responsibilities defined
- ☐ Decision rights documented
- ☐ Investment management process
- ☐ Portfolio management active
- ☐ Performance metrics tracked
- ☐ Value delivery measured
- ☐ Risk management integrated
- ☐ Resource management optimized

Infrastructure Management

- ☐ Network architecture documented
- ☐ Server infrastructure adequate
- ☐ Storage capacity sufficient
- ☐ Virtualization optimized
- ☐ Cloud strategy defined
- ☐ Data center operations efficient
- ☐ Capacity planning performed
- ☐ Performance monitoring active
- ☐ Configuration management enforced
- ☐ Asset management comprehensive
- ☐ Lifecycle management planned
- ☐ Technology refresh scheduled

Information Security

- ☐ Security policies comprehensive
- ☐ Access controls implemented
- ☐ Authentication mechanisms strong
- ☐ Authorization processes defined
- ☐ Encryption standards enforced
- ☐ Network security layered
- ☐ Endpoint protection deployed
- ☐ Security monitoring continuous

- ☐ Incident response ready
- ☐ Vulnerability management active
- ☐ Penetration testing regular
- ☐ Security awareness ongoing

Data Management

- ☐ Data governance framework
- ☐ Data architecture defined
- ☐ Master data managed
- ☐ Data quality monitored
- ☐ Data integration controlled
- ☐ Database management effective
- ☐ Backup strategy comprehensive
- ☐ Recovery procedures tested
- ☐ Archive strategy implemented
- ☐ Data retention compliant
- ☐ Privacy controls enforced
- ☐ Data analytics enabled

Application Management

- ☐ Application portfolio documented
- ☐ Business alignment verified
- ☐ Technical debt assessed
- ☐ Maintenance current
- ☐ Performance acceptable
- ☐ Availability targets met
- ☐ Integration points managed
- ☐ User satisfaction measured
- ☐ License compliance verified
- ☐ Vendor management active
- ☐ Modernization planned
- ☐ Retirement scheduled

IT Service Management

- ☐ Service catalog defined
- ☐ SLAs established and met
- ☐ Incident management effective
- ☐ Problem management mature
- ☐ Change management controlled
- ☐ Release management planned
- ☐ Configuration management accurate
- ☐ Knowledge management active
- ☐ Service desk efficient
- ☐ User satisfaction tracked
- ☐ Continuous improvement active

- ☐ ITIL processes implemented

Project Management

- ☐ Project governance established
- ☐ Portfolio prioritized
- ☐ Methodologies defined
- ☐ Resources allocated properly
- ☐ Risks managed actively
- ☐ Quality assured
- ☐ Benefits tracked
- ☐ Stakeholder engagement active
- ☐ Documentation complete
- ☐ Lessons learned captured
- ☐ Success metrics defined
- ☐ Post-implementation reviews done

Business Continuity

- ☐ BCP documented and current
- ☐ DRP tested regularly
- ☐ RTO/RPO defined and met
- ☐ Backup systems verified
- ☐ Alternate sites ready
- ☐ Communication plans tested
- ☐ Recovery procedures documented
- ☐ Team training current
- ☐ Vendor agreements in place
- ☐ Insurance coverage adequate
- ☐ Crisis management ready
- ☐ Compliance verified

Vendor Management

- ☐ Vendor inventory complete
- ☐ Contracts documented
- ☐ SLAs monitored
- ☐ Performance measured
- ☐ Risk assessments done
- ☐ Security requirements enforced
- ☐ Compliance verified
- ☐ Relationship management active
- ☐ Issue resolution tracked
- ☐ Value optimization pursued
- ☐ Exit strategies defined
- ☐ Knowledge retention planned

Compliance & Risk

- ☐ Regulatory requirements identified
- ☐ Compliance monitoring active
- ☐ Risk register maintained
- ☐ Controls tested regularly
- ☐ Audit findings tracked
- ☐ Remediation completed timely
- ☐ Policies enforced consistently
- ☐ Training documented
- ☐ Certifications maintained
- ☐ External audits supported
- ☐ Internal audits regular
- ☐ Improvement continuous

End User Computing

- ☐ Desktop standards defined
- ☐ Mobile device management active
- ☐ BYOD policies enforced
- ☐ Software deployment controlled
- ☐ Patch management automated
- ☐ Help desk metrics tracked
- ☐ User training provided
- ☐ Self-service options available
- ☐ Remote support capable
- ☐ Asset tracking accurate
- ☐ Refresh cycle planned
- ☐ User satisfaction measured

Emerging Technology

- ☐ Innovation framework exists
- ☐ Technology trends monitored
- ☐ POCs conducted systematically
- ☐ Digital transformation planned
- ☐ AI/ML governance defined
- ☐ IoT security addressed
- ☐ Blockchain evaluated
- ☐ Cloud adoption strategic
- ☐ Automation pursued
- ☐ API management mature
- ☐ DevOps practices adopted
- ☐ Agile methodologies used

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